

All volunteers are expected to be ambassadors of the Lobo Triathlon. To that end, they should make eye contact and smile at all participants and attendees. They should attempt to answer all questions posed of them, or find the appropriate person to answer for them. They should interact with all participants and attendees they come across, and provide outstanding customer service at all times.

Additionally, specific job duties also include:

Transition Setup – help build the transition area and bike stands. These volunteers will need work gloves to protect their hands, and must watch for their safety and that of others around them.

Transition Security – assure that only athletes (youth may have ONE adult assistant with them) are allowed into the transition area. Verify through bib, body marking and bike number that only owner leaves with their own equipment. Checks bikes in to transition area assuring that bar endcaps are in place, and no extra equipment is involved. Checks helmets for CPSC label.

Course Marking – marks turn by turn directions for run and youth bike courses. Adds additional course markings including cones and signs to help keep participants safe and on course.

Registration Setup – help build the registration area – setup tables and chairs, move boxes, etc. These volunteers will need work gloves to protect their hands, and must watch for their safety and that of others around them.

Packet Pickup – confirms participant's registration and hands out race numbers and t-shirts.

Body Marking – checks bib number and writes on participant's arms and left calf. Marks participant's race age (as of 12/31/24) on right calf.

Packet Pickup – checks IDs and USAT licenses as necessary and hands out race numbers and t-shirts.

Refreshments Coordinator – Arrange for snacks and water to be available on race day. Assure that water stations and snack table are set up and staffed, and that they are taken down and cleaned up after the event.

Water Station – greets all participants and provides hydration for them. Sets station up before run, and takes it down when finished. Cleans up area including all trash.

First Aid – first aid and/or CPR certified individuals. Primary duty is to assess participants as they pass location. In the event of an injury, volunteers shall: make themselves safe; keep injured from further harm; stabilize victim; notify first responders and race director; package victim as appropriate; and, complete accident report form.

Course Support – help keep participants on the course. Watch for vehicles attempting to enter course and warn participants. Warn others in the area of race activities. Volunteers can ONLY direct participants, NOT vehicles.

Runner – work near race director or designee, and run errands as needed.

Clean Up – help return venue to normal, pre-event status by picking up trash and putting equipment away.